

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Art Unit: 2445

Examiner: Choudhury, Azizul Q

In Re:           Stefaan Valere Albert Coussement  
Case:            P4644  
Serial No.:      09/757,728  
Filed:           January 09 2001  
Subject:         System for reporting client status information to communications-center  
                  agents

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**Response G**